

Innovative care delivery models for better health outcomes

Optimize health, increase access to care, save millions of dollars

Model	Innovation	Results
<p>Comox Valley Nursing Centre, B.C. Primary care nursing viha.ca/comox_valley_nursing_centre/</p>	<p>Managing chronic disease and promoting health to support community empowerment</p>	<p>51 minutes of face-to-face contact (avg. per visit) at a cost of \$26.30 90% of patients report improvement in their physical health</p>
<p>Kwanlin Dün Health Centre, Yukon Rural and remote health kwanlindun.com</p>	<p>Only First Nations-operated health centre north of the 60th parallel: offers clinical, outreach, counselling, recreation services and programs for elders, parents and children</p>	<p>Patients report improved health and high satisfaction with all services</p>
<p>Taber Clinic, Alta. Interdisciplinary primary care http://internetgroup.ca/docs/cpcn/file/Taber%20Clinic/Taber%20Times%20-%20August%2022%202012.pdf</p>	<p>Team-based services use a blended funding model that enables patients to see care providers most appropriate for their needs</p>	<p>Increased patient access, enhanced chronic disease management and better health prevention</p>
<p>Kliniek on Main, Sask. Immigrant and refugee health ffhr.ca/MooseJawPHC</p>	<p>More efficient workflows through electronic health records and support for rural primary health care teams</p>	<p>Reduced 7-10 day appt. wait times to 1-3 days Significantly more face-to-face time between physicians and patients</p>
<p>Mobile Clinic, Man. Primary care buses southernhealth.ca/service.php?id=234</p>	<p>Fully functional mobile primary care clinics staffed with RNs and NPs</p>	<p>Underserved communities provided on-demand, on-the-spot health services at a lower cost to the system</p>

Model	Innovation	Results
<p>Nurse-led Outreach Team, Ont. Seniors care <small>shalomvillage.on.ca/nurse-leads-outreach-team/</small></p>	<p>Team of RNs, NPs, geriatricians and other providers deliver care to frail seniors in long-term care homes</p>	<p>Nearly 40,000 potential hospital days avoided over a one-year period</p> <p>Over 2,100 emergency room visits prevented</p>
<p>Co-op SABSA, Que. Primary care nursing <small>coop-sabsa.com</small></p>	<p>Nurse-led primary-care services that include an NP, social worker and coordinator</p>	<p>85% of 1,700 consultations in one month resolved without need of a physician</p> <p>Average cost per visit = \$68, a \$118,000 saving for the health-care system</p>
<p>Para-Medicine, N.S. Rural and remote health <small>accreditation.ca/long-and-brier-island-community-paramedicine-project</small></p>	<p>NPs and paramedics deliver primary care in homes while connected with centralized physician clinics</p>	<p>Better access to health promotion services and early detection of illness</p> <p>Reduced travel and medication usage lowers delivery costs</p>
<p>Extramural Program, N.B. Home- and community-based care <small>www2.gnb.ca/content/gnb/en/services/services_renderer.8975.Extra-Mural_Program.html</small></p>	<p>Interdisciplinary team provides health services in homes and the community, from health education to Alzheimer's support and end-of-life care</p>	<p>85% reduction in hospital admissions</p> <p>55% decrease in emergency room visits</p> <p>Improved patient quality of life</p>
<p>Colville Manor, P.E.I. Dementia care <small>healthpei.ca/colvillemanor</small></p>	<p>Home-like atmosphere eliminates age discrimination and offers 24-hour nursing supervision</p>	<p>Person-centred care for older people that promotes independence while meeting psychosocial, physical and spiritual health needs and improving quality of life</p>
<p>811 HealthLine, N.L. Telehealth <small>yourhealthline.ca</small></p>	<p>24-hour telephone line staffed by RNs to help people manage their physical and mental health</p>	<p>Better continuity of care and management of health needs</p> <p>Reduced travel time and costs</p> <p>Efficient referrals and more patient followups</p>
<p>At Home/Chez Soi, Canada Mental health <small>http://homelesshub.ca/sites/default/files/mhcc_at_home_report_national_cross-site_eng_2.pdf</small></p>	<p>Housing First services for homeless Canadians who are experiencing mental health problems</p>	<p>Improved access and quality of care saves health system \$21.72 for every \$10 invested</p>